

From: Mike Richardson Sent: 27 July 2026 16:18
To: dadds.co.uk
Cc: George Pater; Paul Jones; Licensing; met.police.uk
Subject: SRU158468 - Premises licence Jukebox LDN

Dear Sirs

I refer to your recent application for the premises licence for Jukebox LDN, 72-74 South Street, Romford. I am responding on behalf of the Council's Public Protection Unit, regarding the prevention of public nuisance.

I note that the application is for the provision for licencable activities, with a variation to the current licence until 03.30 hours on Friday and Saturday nights, with the rest of the week retaining the current hours of finishing at 02.00 hours Sunday-Thursday.

Whilst it is acknowledged that the current hours (Until 02.00 hours Sunday - Thursday, and until 02.30 hours Friday and Saturday, with a 03.00 hours closure on these days) are outside of the scope of the Council's statement of licencing policy, it is my understanding that the current hours were granted before the current policy was implimented.

This additional extension of an hour will not promote the licencing objectives, particularly of preventing a public nuisance, as customers leave the venue at 04.00 hours (and would be loitering in the area beyond this time).

The impact from this customer noise will be most experienced by those residents who live above the commercial venues within the immediate vicinity of the premises, and in particular the new residents who will be occupying the new development adjacent to the club above the Santander branch at 71-73 South Street. Whilst these residents will be expected to experience some disturbance until 03.00 hours under the current licence, extending the current licence by another hour at the weekend would be unreasonable and will increase the public nuisance being caused to these residents.

I also note that the premises is within the Romford Town Centre CIZ, and no additional noise mitigation has been suggested to suggest that the requested extension outside of the Council's recommended hours within our licencing policy hours will not impact on the CIZ.

As such, I am making representations that the hours of until 03.30 hours on Friday and Saturday are not granted. If you are able to suggest enforceable conditions to address the above concerns, I would be willing to reconsider the application and withdraw my representations. However, I am unable to consider what additional measures to the operating schedule will reduce the impact of noise on these neighbouring residential properties can be reasonably implimented, as customers leave the venue (or indeed use the smoking area of the venue until 04.00 hours).

I have copied in police and Council licencing colleagues who will also be in touch regarding any concerns that they may have, and have copied them in for reference.

Please note that I am on leave from 31 July, returning on 24 August, so may not be able to respond to any suggestions you may make (mindful that the consultation period finishes on 20 August). As such, I have copied in my colleague, George Pater, who will be able to respond to any correspondence if required in my absence.

Regards

Mike Richardson
Team Leader, Environmental Health (Environmental Protection)
Environmental Health
Place Directorate

From: George Pater
Sent: 18 August 2026 11:23
To: Jean Adams
Cc: Mike Richardson; office@dadds; mpslicensingsector2; Paul Jones; Licensing
Subject: Re: SRU158468 - Premises licence Jukebox LDN

Good Morning Jean,

Thank you for your detailed response and please accept apologies for the delay in my reply.

Fundamentally even with your additional measures the application still looks to operate for an extended hour.

We expect and anticipate that the new residential development will generate complaints of noise from the venue and as long as there has been no change to the operations of this established business then I believe under the Agent of Change principle, those complaints will be considered unreasonable. As you have stated, much responsibility will be on the developer to mitigate the impact of existing noise within the locality.

However, the principle is limited in its protection from complaints as you know. The established venue cannot make alterations to its operations such as but not limited to, the addition of sound amplifying equipment and or the change in operational hours.

My senior officer has addressed that the venue operates beyond the established scope of the council's statement of licencing policy and we do not seek to use this application for variation to bring those hours of operation in-line with the existing policy. In addition, we must also note and take into consideration that business already operates within Romford's Cumulative Impact Zone (CIZ).

Unless there are exceptional circumstances as to the reason why the business needs to operate even later into the evening and further beyond the scope of the licencing authorities licencing policy or without exceptional procedures that will to our satisfaction give assurances which prevent the occurrence of a public nuisance I cannot allow for no representation of concern to made the licencing sub-committee.

I understand if this is not the response you were hoping for. I am happy to proceed to a licensing hearing with the licensing sub-committee and for the for elected members

representing the residents of Havering local authority to hear our representations and make their decision.

Kindest Regards

**Mr George Charles Pater, CertHE, MCIEH | Public Protection Officer
London Borough of Havering | Neighbourhoods, Public Protection & Licensing
Town Hall, Main Road, RM1 3BB**